

NOTICE FOR IS04 and IW04 RATE CYCLES

The following information is provided for the current IS04 rate cycle and the upcoming IW04 rate cycle:

1. Transportation Service Providers (TSPs) utilizing APL from Japan to CONUS for IS04 in accordance with Supplement 1, may bill APL's USC04 ocean rate.

2. TSPs are not required to have valid LOIs on file for the upcoming IW04 rate cycle with the Naval Postgraduate School (LFNT). However, TSPs will be required to have a valid LOI on file at LFNT prior to the IS05 initial rate filing.

3. Transit times that are currently in effect for IS04 will remain in effect for IW04. An appeal will be granted to a TSP if the TSP fails to meet non-inter/intra-theater transit times, but provides reasonable evidence that the failure was due to an unavoidable cause and not the result of any failure on the part of the TSP.

4. The Customer Satisfaction Survey (Item 448) has been posted to SDDC's website at www.sddc.army.mil. To view - click on personal property, click on Families First, then click on Families First Customer Survey.