DEPARTMENT OF THE ARMY
HEADQUARTERS, MILITARY TRAFFIC MANAGEMENT COMMAND
200 STOVALL STREET HOFFMAN BUILDING II
ALEXANDRIA VA 22332-5000

Personal Property Division

8 MAY 2002

Mr. Terry R. Head
President
Household Goods Forwarders Association
Of America, Incorporated
2320 Mill Road
Alexandria, Virginia 22314

Dear Mr. Head:

Over the past several weeks the Military Traffic Management Command (MTMC), Carrier Qualification and Performance Branch has been using the Department of Transportation's (DOT) automated SAFER System to review carriers currently participating in the Department of Defense (DOD) Personal Property Program. As you know in our March 2002, Federal Register Notice announcing the new qualification procedures for the DOD Personal Property Program, we notified industry of our intent to use the SAFER System to review carrier compliance with necessary Government agency requirements.

We have noticed various inconsistencies in our review of carriers participating in the DOD program. To date we have requested DOT's assistance in reviewing four of our carriers. We have identified an additional five carriers that we will refer to DOT for review. DOT has been quick to react to our request for assistance. In one recent case, our office discovered a carrier that was operating with an authority that had been revoked by DOT. Their authority had been revoked because the carrier did not show continuous insurance.

We would like you to get the word out to your membership that we will continue to use DOT's automated system to review carriers participating in the DOD Personal Property Program. It is the responsibility of the carriers to ensure that they are in compliance with all applicable state and federal requirements. Carriers may review their status in the SAFER System via the World Wide Web at www.safersys.org. We would recommend carriers periodically review the SAFER System to ensure compliance.

As you know, we are at the midpoint for submission of documentation for the new electronic qualification procedures. Carriers must ensure that they are submitting the most accurate and up to date information regarding their company. Effective May 15, 2002, carriers that are not in compliance with applicable DOT and DOD requirements will be placed into nonuse, and a Carrier Review Board (CRB) will be convened to review their viability for participation in the DOD program.

We appreciate your assistance in working to make sure all of our carriers are in compliance with the above. Any questions regarding this matter may be referred to Mr. C. J. Dabo at (703) 428-3279.

Sincerely,

Jolie Lay

Jolie Lay
Chief, Personal Property Division