

QUALITY ASSURANCE (QA)

October 2, 2002

"270" "6445-ADDORIGN problems with the OS status code" "QA"

URGENT - Users unable to ADDORIGN for shipments assigned a GBL number and status code in TOPS is 'OS' (Storage at Origin). No workaround

"280" "Disqualification of Carriers" "QA"

By regulation, only HQ MTMC is authorized to disqualify personal property carriers. This punitive action should be accomplished using the MTMC NONUSE process in TOPS or via written notification from HQ MTMC to the shipping office(s) concerned. Currently however, Personal Property Shipping Offices (PPSOs) have the capability to disqualify carriers using TOPS keyword PUNIACTN. This capability needs to be disabled.

"286" "TQAP Monthly Report" "QA"

Currently SWIT executes a cron job at midnight on the first day of every month. The purpose of this cron job is to download a script to all sites to collect TQAP data for TOPS History. This functionality was supposed to be a temporary solution to collect data while determining what the long term solution would be. This script needs to be a part of the TOPS baseline software and executed by a cron job at each individual site and thereby removed from SWIT.

" 344" Open Booking and QA process

The booking log was set up and all seems ok, until carriers started appearing on the route screen that have scores less than 90. AEVI, ALFY, AVLC, SHYO, STVP, TRAG, CRWI, and CRWV should all be in Traffic Denial (ranging in days from 30 to 120), the Carrier evaluation Worksheet Report for each carrier indicates the correct status (Traffic Denial), the period of TD days, and the Reinstatement date, but the PUNIACTN screens does not show the carrier in a TD status.

" 346" Open Daily Inspection Schedule DPM

JCFL was updated to 9.3 on Apr 27. The Daily Inspection Schedule printed on May 1 displayed incorrect DPM contractor code. Shipment booked with SONM3 for schedule 1 however daily schedule prints out DESDP. It printed this contractor for all DPM on this particular report. Requested another report and the same incorrect contractor printed for local moves (schedule 3). Previous PR 6202 from ICP 9.3. SR 1-1707840

" 348" Open Weights on DD1780

Per our conversation, 08-MAY-02, it has been brought to my attention that the weight is not printing out on the DD Form 1780. Apparently, it has something to do with the upgrade ICP 9.3. I installed it on Monday night and this is what we are getting now.

“ 355” Open Return LOI for Single

RETLOI process - select Dtgb, code of service S, code of service 1A, Return Single S get hung here and cannot proceed to next block. Command bar with message ' No zone selected'. User cannot return LOI for single zone/code of service.

“ 365” Open Updating LOI'S

Updating Carrier's LOI while in 'QA'

when going into keyword LOI and after selecting code of service and origin rate area, the current booking agent data is blank.

System will allow you to input new agent commit, however

when you answer 'Y' to Other Agents the previous booking agent is not showing in order for you to set the Date Agent Removed.

“ 367” Open Acceptloi Admin Mail Error Message

Admin mail reports the 'Acceptloi program failed with Oracle Error: ORA-01405: fetched column value is NULL'.

This message has been appearing in TOPS for a very long time since it appears to be warning that no data was found vs failure to process. No earlier PR concerning this was found.

“ 369” Open QA - Puniactn Suspensions

Carrier ATVN has suspensions which ended. The GBL numbers of the earlier suspensions appear on screen with the current suspension. This occurs only when you have multiple suspensions (S1 in this case) and select to view for update/cancel process. The next screen shows the GBL numbers of previous suspensions and current. Verified this on TOPI and GBL number from cancelled suspension appeared on update/cancel for a subsequent suspension.

“ 370” Open REVCARR Origin Country Column

In the REVCARR process, the system retrieves the distinct installation_country name based on the installation_gbloc for ITGBL shipments for the intl_ppso_v view.

“ 378” Open Display Shipment / Score Information

In DISPSHIP and selecting #2 - SCORINFO: Shipment Scoring Information after typing in GBL and exec query only the name is retrieved and message at bottom of screen, query caused no records to be retrieved, Checked dtgbl_shipment_evaluation table and score does exist for gbl.

“ 387” Open Carrier's Last Average Shipment Score is incorrect

The carrier's Last Average Shipment Score is incorrect. It is not in itgbl_carrier_evaluation. It is not the last period's average shipment score that placed the carrier in TD....

These carriers last cycle were in TD for a low score.

“ 397” Open QA Module - Preaward Screen - Storage Facility Error

During the Baseline testing of ICP 9.4 the following problem was found - After entering the data in the PREAWARD screen, the system generates an error message "Storage Facility error" when the user tries to commit. This problem occurs only in the OCONUS sites (Yokota 9.4 & Grafenwoehr 9.3.2).

“ 398” Open QA Module - Preaward Screen - DPM Contractor Selection

During the Baseline testing of ICP 9.4 the following problem was found: On selecting the DPM Contractor from the list values for the DPM Contractor code field in the PREAWARD screen, the system displays an error message "Variable GLOBAL.cont_cd doesnot exist". This problem occurs in 9.3.2 and in 9.4.

“ 399” Open _____ General Module - Finance Office Address Labels (Option #7) not printing

During the Baseline testing of ICP 9.4 the following problem was discovered: The Finance Office Address Labels (Option #7) in the LABELS keyword does not print in Yokota (9.4), Langley (9.4) and Grafenwoehr (9.3.2) but is getting printed in JPPSO - COS (9.3.2).

“ 406” Open _____ INTLTDR process is taking a long time to process

The INTLTDR process is now taking an extra long time to run before populating the screen with the data for 03-1. This problem was noticed at DBNK when the EVALCARR process would not run. This was an oracle error - ORA-01632 (max # of extents num reached in index name). Parris resolved by adjusting the extents in dba_segements.

“ 407” Open _____ Incorrect Carrier Score

This problem was first reported in PVCS Tracker PP Applications # 62. The carrier average shipment score in the current TDR (02-2 rate cycle) is incorrect for many carriers. Shipments were scored in dtgbl_shipment_evaluation with performance_period_scored as 2-1 and 02-1. The carrier shipment worksheet displayed and computed both correctly however when EVALCARR ran it did not compute for the shipments with 2-1.