

RAAUZYUW RUEOMFA0009 0581606-UUUU--RUEAMTQ RUEADMR.
ZNR UUUUU ZUI RUEOMCF2143 0581607
R 271545Z FEB 04
FM CDRMTMC ALEXANDRIA VA
TO AIG 7591
AIG 7593
AIG 7595
AIG 7596
RCCBFMA/722SPTS NORTH BAY
ZEN/LISTS/OU=ADDRESS LISTS 7400 THROUGH 7599/CN=AL 7591 (UC)
ZEN/LISTS/OU=ADDRESS LISTS 7400 THROUGH 7599/CN=AL 7593 (UC)
ZEN/LISTS/OU=ADDRESS LISTS 7400 THROUGH 7599/CN=AL 7595 (UC)
ZEN/LISTS/OU=ADDRESS LISTS 7400 THROUGH 7599/CN=AL 7596 (UC)
ZEN/TS/OU=ADDRESS LISTS 12100 THROUGH 12799/CN=AL 12481 (UC)
ZEN/CDRUSAREUR DCSLOG HEIDELBERG GE
ZEN/COMNAVSUPSYSCOM MECHANICSBURG PA
ZEN/COMDT COGARD WASHINGTON DC
ZEN/DA WASHINGTON DC//DALO-TS//
ZEN/ PAC/OU=MTMC PAC MSGCEN/OU=MTMC 599 TRANS GP MSGCEN (UC)
ZEN/CDRMTMC-PPD VAIHINGEN GE
INFO RUEAMTC/CDRMTMC ALEXANDRIA VA

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SUBJ: PERSONAL PROPERTY ADVISORY MESSAGE CONCERNING THE SHIPMENT AND STORAGE OF PLASMA TELEVISIONS
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SUBJECT: PERSONAL PROPERTY ADVISORY MESSAGE CONCERNING THE SHIPMENT AND STORAGE OF PLASMA TELEVISIONS.

DISTRIBUTE TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

1. RECOMMEND ITO'S PROVIDE COUNSELING ON PLASMA TVS AT ALL PERSONAL PROPERTY SHIPPING OFFICES, CONCERNING PACKING, SHIPPING AND STORAGE OF PLASMA TELEVISIONS DURING HOUSEHOLD GOODS MOVES.
2. OUR DOD SERVICE MEMBERS AND DOD EMPLOYEES ARE BEGINNING TO PURCHASE, VERY EXPENSIVE AND SENSITIVE PLASMA TVS. OUR DISCUSSIONS WITH THE MILITARY SERVICES' CLAIMS OFFICES CONCERNING PLASMA TVS HAVE PROVIDED THE FOLLOWING INFORMATION. THERE IS A MAXIMUM \$2,500 LIABILITY LIMIT ON TVS AS STATED IN THE ALLOWANCE LIST DEPRECIATION GUIDE, WHICH IS THE REFERENCE GUIDE USED BY THE MILITARY SERVICES' CLAIMS OFFICES FOR DETERMINING LOSS AND DAMAGE CLAIMS AMOUNTS. REQUEST THIS TRAFFIC MANAGEMENT ADVISORY MESSAGE BE GIVEN PRIORITY

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DURING COUNSELING, ADVISING THE MEMBERS THAT SPECIAL CONSIDERATION MUST BE GIVEN WHEN PACKING, SHIPPING AND STORING PLASMA TVS.

3. ITO'S SHOULD ASK MEMBERS SPECIFICALLY WHETHER THEY OWN A PLASMA TV. IF THE SERVICE MEMBER OWNS AND PLANS TO SHIP/STORE A PLASMA TV, THEY SHOULD BE ADVISED OF CERTAIN FACTORS REGARDING SHIPPING AND STORING THAT WE HAVE NO CONTROL OVER, WHICH MAY LEAD TO DAMAGES. SERVICE MEMBERS SHOULD BE INFORMED THAT SOME CARRIERS WILL ONLY SHIP

PLASMA TVS IN AIR RIDE MOTOR VANS. SOME CARRIERS RECOMMEND AT ORIGIN ONLY THIRD PARTY MEDIA SPECIALIST BE USED FOR DISMOUNTING AND PREPPING PLASMA TVS FOR SHIPPING. SOME CARRIERS RECOMMEND PROFESSIONAL INSTALLATION AT DESTINATION USING ONLY MEDIA SPECIALIST FOR INSTALLING THE TVS. SOME CARRIERS MAY CHOOSE NOT TO HANDLE SHIPPING PLASMA TVS BECAUSE OF THE CONSTRAINTS CONCERNING SHIPPING PLASMA TVS.

4. SPECIFIC ISSUES HAVE BEEN RESEARCHED CONCERNING PACKING, SHIPPING AND STORING PLASMA TVS. WE'VE RECEIVED INPUT FROM VARIOUS PLASMA TV MANUFACTURES SUCH AS PANASONIC, SONY, ET AL:

- PLASMA TVS SHOULD BE SHIPPED IN THEIR ORIGINAL MANUFACTURER'S CONTAINER/BOX.
- IF THE MEMBER DOES NOT HAVE THE PLASMA TV MANUFACTURER'S ORIGINAL

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CONTAINER, PLASMA TVS SHOULD BE PACKED AND SHIPPED IN A CONTAINER THAT MEETS THE MANUFACTURER'S OR CARRIER'S SPECIFICATIONS. PLASMA TVS CAN BE PACKED AND SHIPPED IN A THIRD PARTY MANUFACTURED SHIPPING CONTAINER, WHICH MEETS THE MANUFACTURE'S OR CARRIER'S SPECIFIED SHIPPING REQUIREMENTS. PLASMA TVS MUST ALWAYS BE SHIPPED AND STORED IN AN UPRIGHT POSITION.

5. THE FOLLOWING RECOMMENDATIONS APPLY REGARDING STORAGE OF PLASMA TVS AND MAY VARY BY MANUFACTURER.

- PLASMA TVS SHOULD BE STORED IN A CLIMATE CONTROLLED WAREHOUSE FACILITY WHERE THE AIR TEMPERATURE SHOULD NOT FALL BELOW 15 DEGREES FAHRENHEIT OR EXCEED 122 DEGREES FAHRENHEIT. THE AIR HUMIDITY SHOULD NOT FALL BELOW 10% OR EXCEED 90% WITH NO CONDENSATION TO HELP PREVENT DAMAGE TO THE PLASMA TV AND THESE CONSTRAINTS MAY VARY BY MANUFACTURER.

- DUE TO PLASMA TV ALTITUDE STORAGE CONSTRAINTS, PLASMA TVS SHOULD NOT BE STORED AT ALTITUDES ABOVE 9,800 FEET. THE ALTITUDE STORAGE CONSTRAINTS MAY VARY BY MANUFACTURER.

6. MEMBER'S WISHING TO STORE THEIR PLASMA TV FOR LONG PERIODS SHOULD BE ADVISED THAT THE GOVERNMENT DOES NOT HAVE CLIMATE CONTROLLED WAREHOUSES, AND THERE IS NO AUTHORITY TO PAY FOR SUCH SERVICES AT

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GOVERNMENT EXPENSE.

7. ITO'S SHOULD ADVISE THEIR SERVICE MEMBERS THAT IT WOULD BE PRUDENT FOR THE SERVICE MEMBERS TO PURCHASE FULL REPLACEMENT VALUE INSURANCE OR HIGH VALUE INSURANCE FOR THEIR PLASMA TV. THUS THE PLASMA TV WOULD BE COVERED FOR LOSS AND DAMAGE CLAIMS DURING A HHG'S MOVE.

8. ALL ITO'S/TMO'S SHOULD BECOME FAMILIAR WITH THE PERSONAL PROPERTY (INTERNATIONAL) RATE SOLICITATION (ITEM 508) FOR PACKING, CRATING AND CONTAINERS, WHEN AUTHORIZING CARRIERS'/CONTRACTORS' PAYMENTS FOR SUPPLYING SPECIAL PACKING, CRATING, AND CONTAINERS FOR PLASMA TVS IF WARRANTED. LIKEWISE, ALL ITO'S/TMO'S SHOULD BECOME FAMILIAR WITH THE PERSONAL PROPERTY (DOMESTIC) RATE SOLICITATION (ITEM 402) FOR PACKING, CRATING AND CONTAINERS, WHEN AUTHORIZING CARRIERS'/CONTRACTORS' PAYMENTS FOR SUPPLYING SPECIAL PACKING, CRATING, AND CONTAINERS FOR PLASMA TVS IF WARRANTED.

9. ADDITIONALLY, ALL ITO'S/TMO'S SHOULD BECOME FAMILIAR WITH THE PERSONAL PROPERTY (INTERNATIONAL) RATE SOLICITATION (ITEM 421) FOR

SPECIAL SERVICING BY A THIRD PARTY FOR SAFE TRANSPORTATION OF PLASMA
TVS IF WARRANTED. LIKewise, ALL ITO'S/TMO'S SHOULD BECOME FAMILIAR
WITH THE PERSONAL PROPERTY (DOMESTIC) RATE SOLICITATION (ITEM 421)
FOR SPECIAL SERVICING BY A THIRD PARTY FOR SAFE TRANSPORTATION OF

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PLASMA TVS IF WARRANTED.

10. THE POC FOR THE PERSONAL PROPERTY ACQUISITION AND SERVICES BRANCH
IS MR. K.G. SCOTT AT DSN: 328-3277/3278, CML: (703) 428-3277/3278, OR
E-MAIL ADDRESS: PPTY@SDDC.ARMY.MIL.

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